

The crimes committed within the framework of hotel services

(Comparative study)

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Abstract

Tourism plays an important role in the economies of many countries, which is a source, comes under national income; as well as, it creates job opportunities and encourages investment in the field of touristic services, like hotels, restaurants, transportation, and folkloric products. Therefore, it is conceived as a main part of economic development and advocacy for partnership in decision-making, and drawing up future policies and visions relating to political and hotel sectors in general.

This sector is considered one of the most important sectors in Palestine as well, that benefits the public treasury through the influx of foreign currencies. Hotels are considered one of the most important touristic sectors for hosting travellers. The hosting process is based on a contractual relation between the hotel owner and the customer or tourist, by which the administration at the hotel offers the best services genuinely according to what is agreed on in the contract, taking into account the safety of the personal properties of the customer, and his commitment towards the state by paying the due taxes as clarified in the contract. On the other hand, the customer should abide by the instructions of maintaining the properties of the hotel. Otherwise, the administration and customer will be held accountable in case of violation of the instructions. Such legal regulation aims to maintain tourism and the benefits that it provides, which is referred to the public budget of the state.

My research highlights the issue of the hotel services-related crimes, which are committed by hotel owners or workers or customers at the hotel, including the extent of the effectiveness of penal law enforcement in tackling such prevalent phenomenon in general. In accordance to that, my research included a key goal of addressing these crimes through legal

stipulation specialized in, such as protecting budget between the interests of the hotel owner and the customer according to the law insures the protection of these interests. Thus, I highlighted several outcomes, mainly the existence of strong relation between tourism in Palestine and the extent of the hotel safety and security. Therefore, the more the safety and security at hotel are maintained; the stronger and the more active tourism is, because hotels are considered an important pillar of tourism in countries.